

COMPREHENSIVE SERVICES

COMPLETE SYSTEM ROLLOUT & DEPLOYMENT SERVICE

- Project Planning & Management Services
- From 1 to 1000+ PCs
- System Cloning for Faster & More Accurate Deployment
- Electronic Software Distribution Solutions

INTERNET ACCESS & SECURITY

- Shared Internet Access
- Firewall Design & Installation

MESSAGING SOLUTIONS DESIGN & INSTALLATION

- Microsoft Exchange Server
- Outlook Client Installs & Upgrades
- Castelle FaxPress Fax Servers

WIRELESS AND WIRED NETWORK SOLUTIONS

- Local Area Network (LAN) Installation & Upgrades
- Novell Netware 3x, 4x & 5x NDS design & support
- Microsoft Windows 2000 Server, Advanced Server & Data Center
- Active Directory Design & Support
- WaveLAN® Wireless Network Installation & Support
- Integrated Wired/Wireless Solutions

HARDWARE SUPPORT AND MAINTENANCE

- Memory Upgrades
- Hard Drive Upgrades with Data Migration Service
- Sound/Network/Video Card Installation
- Processor Upgrades
- CD-ROM Installation

SOFTWARE INSTALLATION AND SUPPORT

- Microsoft Windows 95, 98, ME, NT & 2000
- Microsoft Office Suite
- Netscape

INTEGRATION OF DESKTOP OR SERVER HARDWARE WITH PLATFORM APPLICATIONS

ANTIVIRUS SOLUTIONS

- Network Associates McAfee AntiVirus®
- Symantec Norton AntiVirus®

REMOTE ACCESS & THIN CLIENT DESIGN, DEPLOYMENT, AND SUPPORT

- Citrix Metaframe® (Certified)
- Windows 2000 Terminal Services (Certified)
- Symantic pcAnywhere®

CUSTOM APPLICATION DEVELOPMENT

- Database Development & Integration
- Billing Solutions
- Custom Software Development
- Support & Upgrade of Legacy Systems

DESKTOP SUPPORT AND MAINTENANCE

- Printer Repair (loaner printers available)
- Hardware Repair
- On- and Off-Site Service for:
 - Network Equipment
 - Hubs, Routers & Switches
 - Network Cards
 - Netport & JetDirect Print Servers
 - Wireless Data Communication Equipment
 - Wireless Access Points
 - Modems
 - PCMCIA cards
 - Complete PC upgrades
 - CPU's
 - Hard Drives
 - Memory
 - Monitors & Printers — New & Refurbished

WEB HOSTING

- T-1
- DSL
- Frame Relay

CALL US. WE'LL MAKE IT WORK.

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Better Computer Service

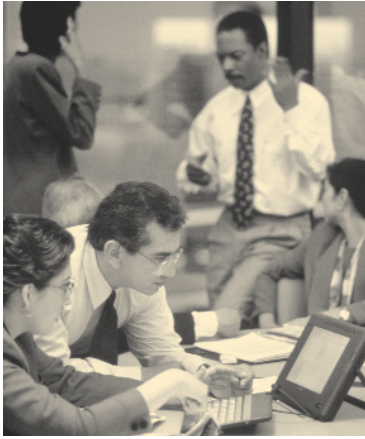
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Better Computer Provides Total Solutions.

LEGACY SYSTEMS

Problem: A global publishing house based in NY was using a legacy system to handle all of their subscriptions, clients, agents, invoicing, and receivables. The system stopped working, and the company was forced to revert to paper and manual procedures to continue to conduct business. The situation was desperate.



Solution: Contact BCS. In less than three days the old system was up and running. (Once the problem was diagnosed, the actual repairs took

only a few hours.) BCS then proposed and implemented a state of the art customer management system. All of the data was transferred from the old to the new with virtually no down time or interruption in service.

Benefit: The new system efficiently links customers to subscription purchase information, provides the ability to track client history, and generates new sales. This faster, affordable, and above all, supportable solution is helping the client better service their customers and the bottom line.

RELIABLE OUTSOURCING

Problem: A New Jersey sub-specialty medical practice needed a vendor to handle their computer related issues. The desktop and printer problems, network setup and support issues, software integration, and general technology guidance needs had far surpassed the limited in-house resources.

Solution: BCS was contacted and engaged in a review of all technology and systems issues. Interviews were conducted with the management and staff, aimed at defining the issues and problems facing the practice. BCS provided management with a detailed plan addressing the resolution of the issues including a manageable realistic schedule for deployment. BCS also submitted a support agreement for ongoing desktop and network issues. This agreement was based on the practice's needs and included a solution that was both affordable and practical.

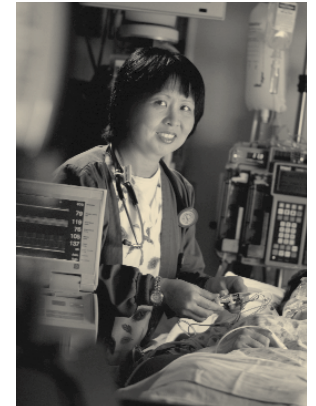


Benefit: The medical practice has found a vendor they can trust. Computer issues are now handled in a timely manner, minimizing down time and increasing employee productivity. Management and staff are comfortable with the recommendations and work provided by BCS and can focus on providing the best quality of care to their patients.

WIRELESS BEDSIDE — ER

Problem: The Emergency Room at a major NJ hospital recognized the need to quickly and conveniently register and record patient charges. The existing process often required family members and staff to leave the patient's bedside to process paperwork and access the hospital information systems at the registration desk.

Solution: BCS proposed a wireless, portable solution that allowed the staff to perform registration and patient tracking functions at the bedside. Now the system moves easily with patients and staff on a self-contained, completely portable cart and interfaces



seamlessly with the hospital information systems. The system comes to the patients and family instead of the patients and families going to the system.

Benefit: The new wireless system reduced patient wait time, and improved overall ER efficiency. The effectiveness, performance, and efficiencies of the system deployed in the ER sparked requests and eventual deployment of similar systems in many areas of the hospital. These systems are supporting everything from bedside registration and clinical charting, to materials management and dietary system access. They cut down on nursing station clutter, streamline physician access to patient data and generally improve overall patient satisfaction.

PARTS

HARD DRIVE

5 Gig and up — IDE & SCSI
Western Digital
Seagate
Maxtor
Quantum

MEMORY

SIMMs and DIMMs for all makes and models — Desk Top, Server units, and Printers

PROCESSOR UPGRADE CHIPS

VIDEO CARDS
SOUND CARDS AND SPEAKERS
CD-ROMS

TAPE BACKUP

PRINTER HEADS
PRINTER MAINTENANCE KITS
REFURBISHED MONITORS
LASER PRINTERS
DOT MATRIX PRINTERS
NOTEBOOKS

WE CARRY THE FOLLOWING BRANDS:

